

# METHODEN DES MASCHINELLEN LERNENS FÜR DATEN AUS DER VERSICHERUNGSWIRTSCHAFT

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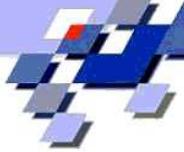
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Forschungsband



Modellbildung und Simulation



## VERNETZUNG

Forschungsband

Modellbildung und Simulation



Mathematik  $\Leftrightarrow$  Statistik  $\Leftrightarrow$  Informatik

- |   |   |
|---|---|
| <p>Statistik + Informatik</p> <p>Statistik + Mathematik</p> <p>Statistik + Informatik</p> <p>Statistik + Mathematik</p> | <p>Statistische Methoden und Maschinelle Lernverfahren<br/>→ Prof. Weihs , Prof. Morik</p> <p>Robuste Modellbildung und Dimensionsreduktion<br/>→ Prof. Gather , Prof. Davies (Essen)</p> <p>Komplexität und Algorithmen in der Statistik<br/>→ Prof. Gather , Prof. Wegener</p> <p>Risikodifferenzierung in hochdimensionalen<br/>Datenstrukturen<br/>→ Chr. &amp; Dr. Kovac (Essen)</p> |
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## EINGEWORBENE PROJEKTE UND DRITTMITTEL

- Teilprojekt B7 im Rahmen des SFB-475  
'Risikodifferenzierung in hochdimensionalen Datenstrukturen'  
Projektleiter: Chr. und Dr. Kovac (Essen, Mathematik)  
bewilligt für 3 Jahre  
Kooperationsvertrag mit dem Verband öffentlicher Versicherer in Düsseldorf
- Projekt im neubewilligten Graduiertenkolleg 'Statistische Modellbildung'  
zum Thema 'Robustheitsuntersuchungen der Support Vector Machine'

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5. Summary



ZDF: 6. November 2003

## Optimieren der KFZ-Versicherung

... Seit über 20 Jahren sind die Tarifmerkmale in der Fahrzeugversicherung (Kasko) nahezu unverändert. Jetzt wird der Kaskoschutz 'runderneuert'.

Wichtigste Änderung: Die Typklassen-Struktur wird mit statistischen Verfahren neu ermittelt und berücksichtigt wie die KFZ-Haftpflichtversicherung nun auch Merkmale wie zum Beispiel Fahrleistung und Garage. . . .

(Thomas J. Kramer)

## 1. APPLICATION: INSURANCE TARIFFS

- Project in SFB-475 (with A. Kovac)
- Verband öffentlicher Versicherer, Düsseldorf, Germany
  - non-aggregated data from 15 insurance companies:  
3 GB, > 6 millions obs., > 70 explanatory variables, many discrete
- What is the expected claim amount? ⇒ insurance tariffs
- What is the probability of a claim?
- complex dependencies, empty cells, missing values
- some extreme high costs

## STATISTICAL OBJECTIVES

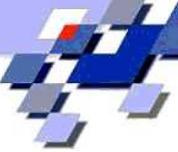
- $Y$  claim size [year],  $x$  vector of explanatory variables
- Actual premium charged to the customer:  
pure premium + safety loading + administrative costs + desired profit
- Primary response: Pure premium.  $E(Y|X = x)$
- Secondary response: Prob. of claim.  $P(Y > 0|X = x)$

## EXPLORATORY DATA ANALYSIS

Cost per policy holder per year: total mean  $\approx 360$  EUR

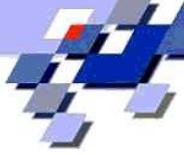
Cost	% obs.	% of sum	Mean	Median	SD	SD/Mean
total			364	0	21996	60.43
0	94.9	0	0	0	0	0
(0,2000]	2.2	6.7	1097	1110	520	0.47
(2000,10000]	2.4	27.1	4156	3496	1940	0.47
(10000,50000]	0.4	19.8	18443	15059	8911	0.48
>50000	0.07	46.4	234621	96417	784365	3.34

Maximum cost: > 27 Million EUR !



## 2. METHODS

- Classical approach (in Germany): 'Marginal Sum Model'  
→ Poisson-Regression
- Generalized Linear Models (GLIM):
  - ▶  $Y_i$  has distribution from exponential family
  - ▶  $E(Y_i) = \mu_i = g^{-1}(x'_i \beta)$  and  $\text{Var}(Y_i) = \phi V(g^{-1}(x'_i \beta)) / w_i$   
 $g$  = link function,  $V$  = variance function
- Special cases:
  - ▶ Poisson:  $g = \log$ ,  $V = id$ , i.e.  $E(Y_i) = \text{Var}(Y_i) = e^{x'_i \theta}$
  - ▶ Gamma:  $g(\mu_i) = 1/\mu_i$ ,  $g = \log$ ,  $V(\mu_i) = \mu_i^2$
  - ▶ Inverse Gaussian:  $g(\mu_i) = \mu_i^{-2}$ ,  $V(\mu_i) = \mu_i^3$
  - ▶ Negative Binomial:  $g(\mu_i) = \log(\mu_i)$ ,  $V(\mu_i) = \mu_i + k\mu_i^2$
- Tweedie's compound Poisson Model (Smyth & Jørgensen, '02):  
No. of claims  $\sim$  Poisson, size of each claim  $\sim$  Gamma. Double GLIM.



# PROPOSAL

Denote:  $Y$  claim size [year],  $x$  vector of explanatory variables

1: Determine  $(k + 2)$  classes for  $Y$ , e.g.

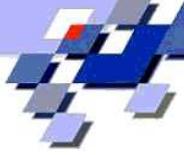
$C = 0$ if $Y = 0$	'no cost'	94.9	%
$C = 1$ if $Y \in (0, 2000]$	'low cost'	2.2	%
$C = 2$ if $Y \in (2000, 10000]$	'medium cost'	2.4	%
$C = 3$ if $Y \in (10000, 50000]$	'high cost'	0.4	%
$C = 4$ if $Y > 50000$	'extreme cost'	0.07	%

2: No claims:  $E(Y|X = x, C = 0) \equiv 0$  for all  $x$ .

$$\begin{aligned}
 & E(Y|X = x) \\
 &= P(C = k + 1) \cdot E(Y|X = x, C = k + 1) + \\
 & \quad P(C \neq k + 1) \cdot \sum_{c=1}^k P(C = c|X = x) \cdot E(Y|X = x, C = c)
 \end{aligned}$$

$$\begin{aligned} & E(Y|X = x) \\ &= P(C = k+1) \cdot E(Y|X = x, C = k+1) + \\ & P(C \neq k+1) \cdot \sum_{c=1}^k P(C = c|X = x) \cdot E(Y|X = x, C = c) \end{aligned}$$

- + Companies have interest in  $P(C = c|X = x)$  or  $E(Y|X = x, C = c)$
- + Circumvents the problem: most  $y_i = 0$ , but  $P(Y = 0) = 0$  for many classical approaches: Gamma, Log-Normal, ...
- + Reduction of computation time possible
  - approx. 95% of obs. have no claims !
  - Regression estimates only necessary for 5% of obs. !



$$\begin{aligned} & E(Y|X = x) \\ &= P(C = k+1) \cdot E(Y|X = x, C = k+1) + \\ & P(C \neq k+1) \cdot \sum_{c=1}^k P(C = c|X = x) \cdot E(Y|X = x, C = c) \end{aligned}$$

- Reduction of interactions possible
- Variable selection: different vectors  $x$  for different  $C$  groups are possible
- Different estimation techniques can be used for estimating  $P(C = c|X = x)$  and  $E(Y|X = x, C = c)$ , e.g.
  - Multinomial logistic regression + Gamma regression
  - Kernel logistic regression +  $\varepsilon$ -SVR
  - Classification trees + semiparametric regression
  - extreme value theory based on GPD for extreme claim amounts
  - combination of pairs given above, where additional explanatory variables are constructed via classification and regression trees

### 3. CONVEX RISK MINIMIZATION BASED ON KERNELS

Vapnik '98

data set  $(x_i, y_i) \in \mathbb{R}^p \times \{-1, +1\}$ , assume  $(X_i, Y_i)$  i.i.d.  $\mathbb{P}, \mathbb{P}$  unknown,  
 predictor  $\hat{f}(x)$ , classifier  $\text{sign}(\hat{f}(x) + \hat{b})$ , loss function  $L(y, f(x) + b)$

**Goal:**  $\arg \min_f \mathbb{E}_{\mathbb{P}} L(Y, f(X) + b)$

**1<sup>st</sup> idea:**  $\arg \min_f \frac{1}{n} \sum_{i=1}^n I(y_i, f(x_i) + b)$

**but:**  $I(y, f + b)$  not convex, problem often NP-hard (Höffgen et al. '95)

**2<sup>nd</sup> idea:** minimize regularized empirical risk

$$(\hat{f}_{n,\lambda}, \hat{b}_{n,\lambda}) = \arg \min_{f \in H, b \in \mathbb{R}} \frac{1}{n} \sum_{i=1}^n L(y_i, f(x_i) + b) + \lambda \|f\|_H^2,$$

where  $L$  convex,  $\lambda > 0$  regularization parameter,

$H$  reproducing kernel Hilbert space (RKHS) of kernel  $k$

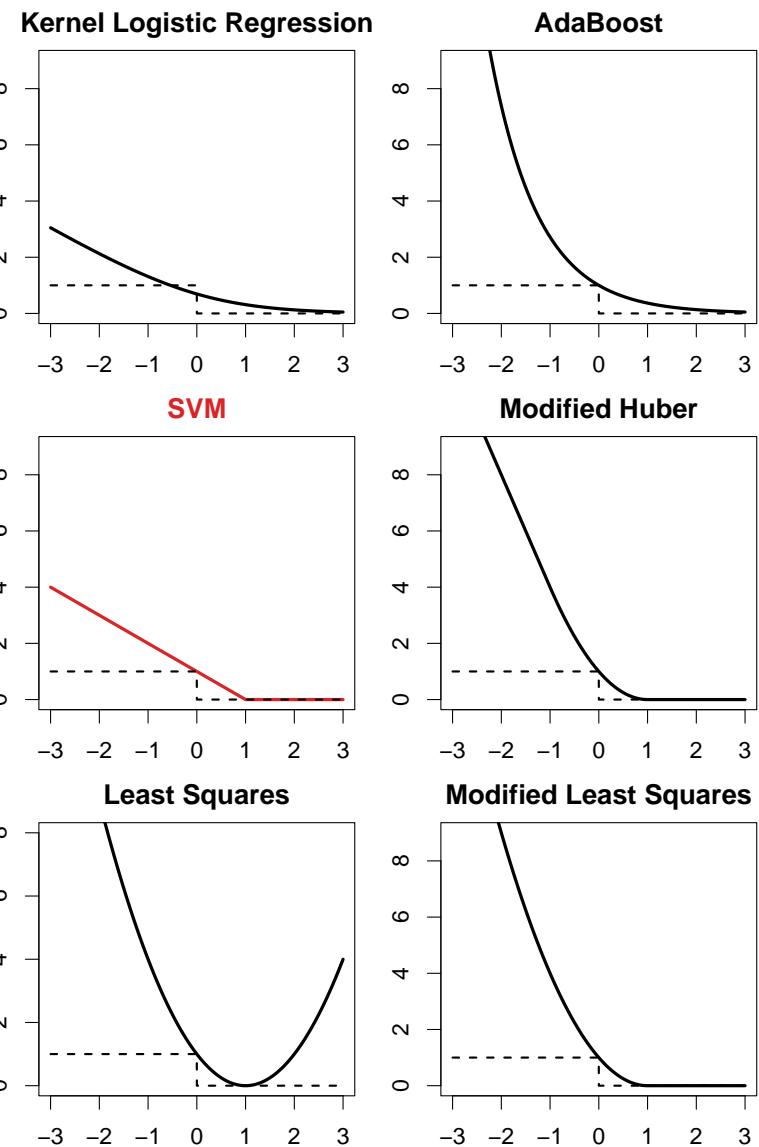
$$(f_{\mathbb{P},\lambda}, b_{\mathbb{P},\lambda}) = \arg \min_{f \in H, b \in \mathbb{R}} \mathbb{E}_{\mathbb{P}} L(Y, f(X) + b) + \lambda \|f\|_H^2$$

**risk:** Vapnik '98, Zhang '01, Steinwart '02: universal consistency

## Special loss functions:

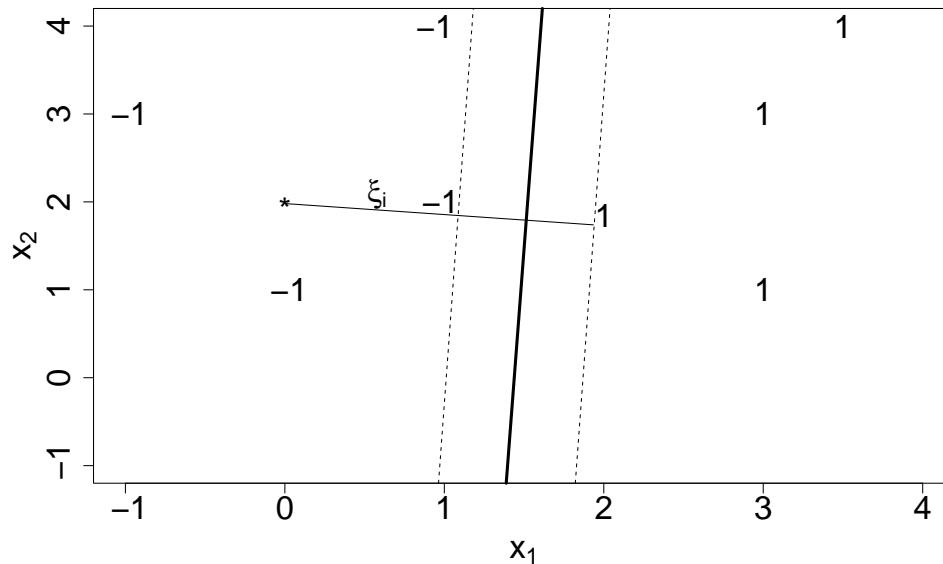
Method	$L, v = y(f(x) + b)$
Kernel Logistic Regression	$\ln(1 + \exp(-v))$
AdaBoost	$\exp(-v)$
Support Vector Machine	$\max(1 - v, 0)$
Modified Huber	$-4v, \text{ if } v < -1$ $\max(1 - v, 0)^2, \text{ else}$
Least Squares	$(1 - v)^2$
Modified Least Squares	$\max(1 - v, 0)^2$

Vapnik '98,  
 Schölkopf & Smola '02,  
 Freund & Schapire '96,  
 Friedman, Hastie & Tibshirani '00,  
 Hastie, Tibshirani & Friedman '01,  
 Suykens et al. '02,  
 Zhang '01, ...



# SUPPORT VECTOR MACHINE (SVM)

Special case: pattern recognition with linear kernel  $f(x) = x'\theta$



Optimization problem:

$$\begin{aligned} \text{minimize} \quad & \frac{1}{2} ||\theta||^2 + C \frac{1}{n} \sum_i \xi_i \\ \text{subject to:} \quad & \mathbf{x}_i' \theta + b \geq +1 - \xi_i \quad \text{if } y_i = +1 \\ & \mathbf{x}_i' \theta + b \leq -1 + \xi_i \quad \text{if } y_i = -1 \\ & \xi_i \geq 0 \end{aligned}$$

Corresponding dual program is convex & quadratic !

$$\arg \min \quad \frac{1}{2} \alpha' Q \alpha - \alpha' \mathbf{1}$$

$$\text{s.t.:} \quad \frac{1}{n} \sum_i \alpha_i y_i = 0 \\ \alpha_i \in [0, C]$$

where  $(Q)_{ij} = y_i y_j k(x_i, x_j)$ ,  $Q \in \mathbb{R}^{n \times n}$  !

linear kernel:  $k(x_i, x_j) = x_i' x_j$

RBF kernel:  $k(x_i, x_j) = \exp(-\gamma \|x_i - x_j\|^2)$  ,  $\gamma > 0$  ,  $u := \|x_i - x_j\|$

## Software:

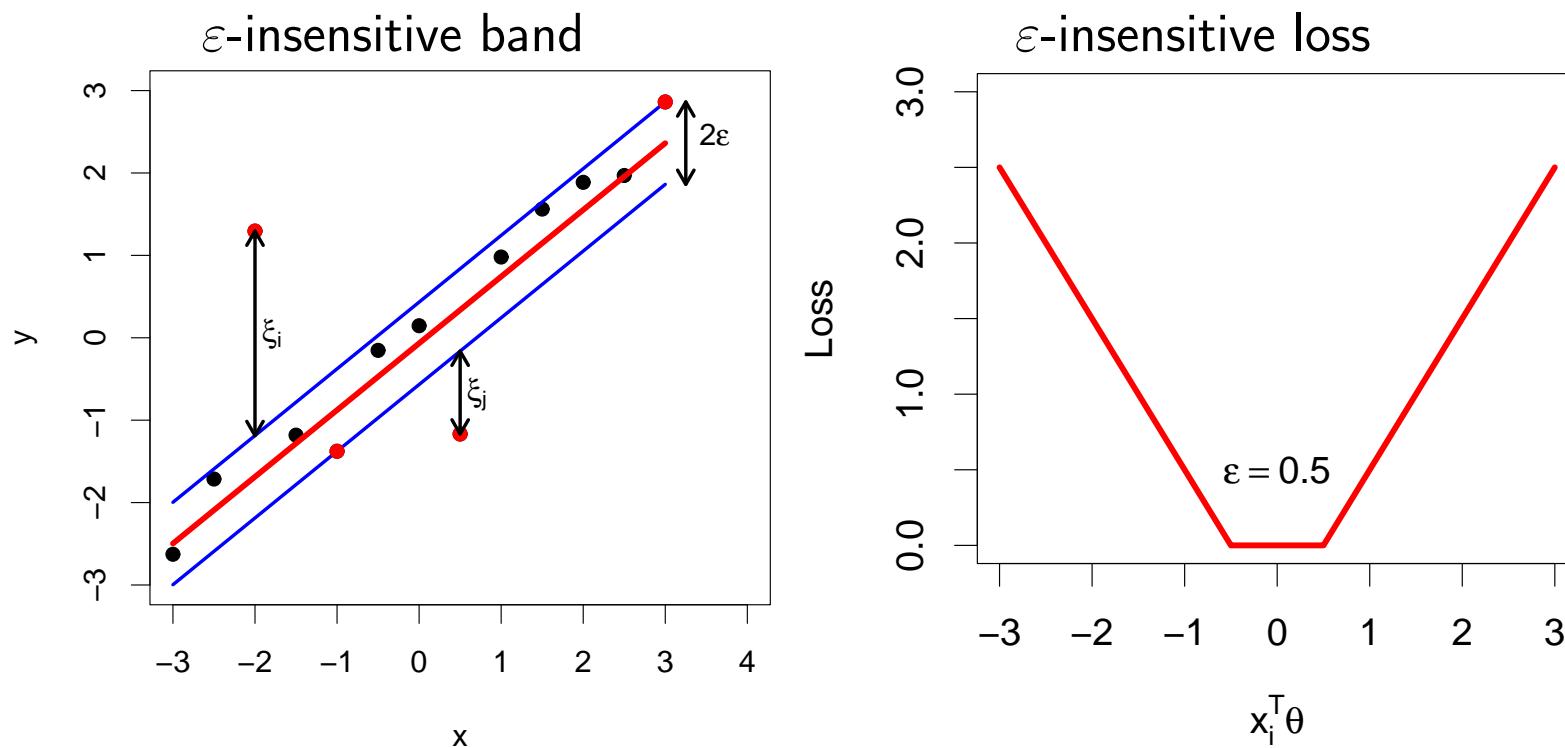
many computational tricks: e.g. Sequential Minimization Optimization (SMO)

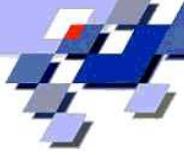
Overview: <http://www.kernel-machines.org>

# $\varepsilon$ -SV REGRESSION (Vapnik '98)

$$\frac{1}{2} \|\theta\|^2 + C \sum_i L_\varepsilon(x_i, y_i, f) = \min!,$$

$$L_\varepsilon(x, y, f) = \max \{0, |y - f(x)| - \varepsilon\}$$





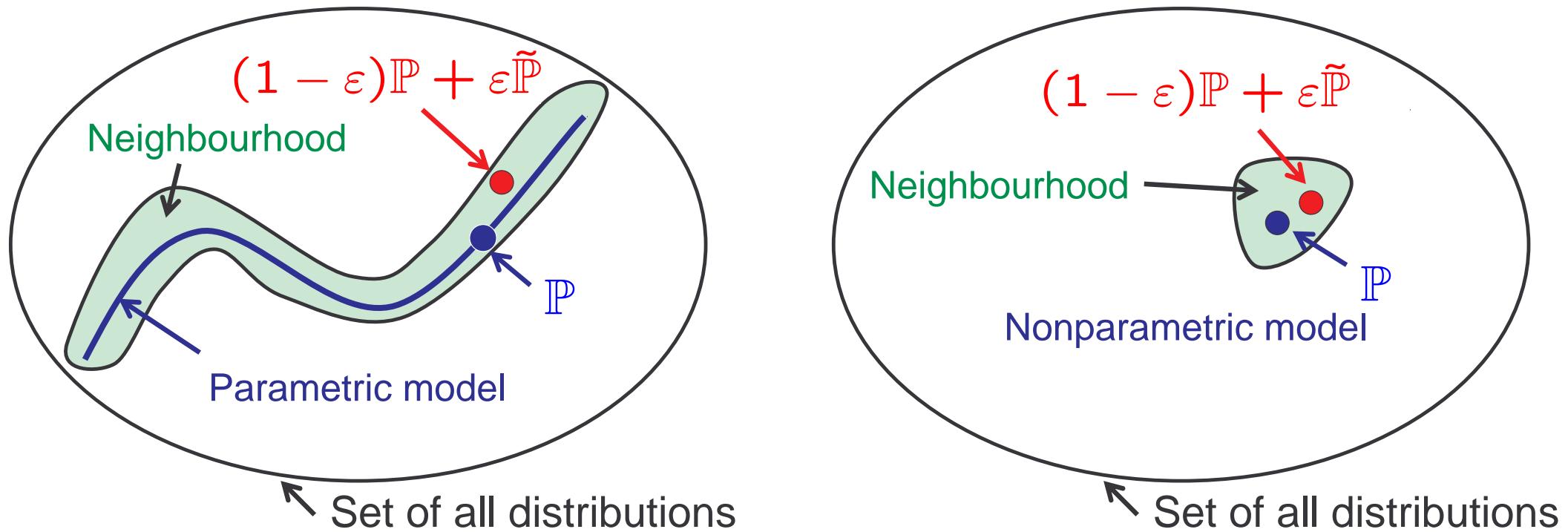
# KERNEL LOGISTIC REGRESSION (KLR)

- SVM estimates  $\text{sign}\left(P(Y = 1|X = x) - \frac{1}{2}\right)$
- KLR estimates  $f(x) = \log\left(\frac{P(Y=1|X=x)}{P(Y=-1|X=x)}\right)$ , i.e.  $P(Y = 1|X = x) = \frac{1}{1+e^{-f(x)}}$
- KLR vs. SVM:
  - offers estimate of class probabilities: risk scoring
  - computationally more expensive.

Keerthi et al. '02: fast dual algorithm with pseudo-code  
**myKLR**: Rüping '03 (Computer Science, Univ. of Dortmund)  
 $n = 10^5$  manageable on PC

→ in general: **no. SV's  $\approx$  no. obs.** for KLR fit  $\hat{f}(x) = \hat{b} + \sum_i \hat{\alpha}_i k(x, x_i)$ ,  
i.e. no data compression. For **SVM**: in general **no. SV's  $\ll$  no. obs.**

## 4. ROBUSTNESS ASPECTS



Goal: Statistic  $T(P)$

But:  $T((1 - \varepsilon)P + \varepsilon\tilde{P}) \approx T(P)$  ?

Hampel's influence function:

$$IF(z; T, \mathbb{P}) = \lim_{\varepsilon \downarrow 0} \frac{T((1 - \varepsilon)\mathbb{P} + \varepsilon\Delta_z) - T(\mathbb{P})}{\varepsilon}$$

Here:  $T(\mathbb{P})$  is regularized theoretical risk:

$$(f_{\mathbb{P}, \lambda}, b_{\mathbb{P}, \lambda}) = \arg \min_{f \in H, b \in \mathbb{R}} \mathbb{E}_{\mathbb{P}} L(Y, f(X) + b) + \lambda \|f\|_H^2$$

Tukey's sensitivity curve:

$$SC_n(z) = n [T_n(z_1, \dots, z_{n-1}, z) - T_{n-1}(z_1, \dots, z_{n-1})]$$

PROP.: Uniform bounds on the difference quotient used by IF.

Assume:  $L : \{-1, +1\} \times \mathbb{R} \rightarrow [0, \infty)$  continuous and convex loss function,  
 $X \subset \mathbb{R}^p$  compact,  $H$  is RKHS of continuous kernel.

Then for all  $\lambda > 0$  there exists a constant  $c_L(\lambda) > 0$  (explicitly known) such  
 that for ALL distributions  $\mathbb{P}$  and  $\tilde{\mathbb{P}}$  on  $X \times \{-1, +1\}$  we have

$$\left\| \frac{f_{(1-\varepsilon)\mathbb{P}+\varepsilon\tilde{\mathbb{P}},\lambda} - f_{\mathbb{P},\lambda}}{\varepsilon} \right\|_H \leq c_L(\lambda) \|\mathbb{P} - \tilde{\mathbb{P}}\|_{\mathcal{M}}, \quad \varepsilon > 0.$$

Proof: Chr & Steinwart '03

Applications:

- SVM, KLR, ...
- Tukey's sensitivity curve:  $\mathbb{P} = \mathbb{P}_n$ ,  $\tilde{\mathbb{P}} = \Delta_z$ ,  $\varepsilon = \frac{1}{n}$
- upper bound of max-bias curve

Some results on robustness properties of the influence function.

## 5. SUMMARY

- convex risk minimization methods based on kernels have many desirable properties
- robustness properties for SVM, KLR, AdaBoost have been studied

Current research together with Dipl.-Stat. M. Marin-Galiano (DoMuS):

- combination KLR +  $\varepsilon$ -SVR (or  $\nu$ -SVR)
- simulations to study robustness properties

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